Quality Policy Statement

Every member of LC Construction is dedicated to the pursuit of quality and excellence in providing our customers with the best service that can be accomplished. LC Construction recognise that only by achieving customer satisfaction can we secure the future growth and success of our company.

It is the policy of LC Construction to provide -

- Groundwork - including drainage, installation of services and foundations
- External hard landscaping

LC Construction's quality objectives are:

- Ensure that customer requirements and expectations are fully understood, standards created, and service delivery continually monitored against these standards.
- Consistently meet customer requirements by quality performance and adoption of best practice.
- Provide the correct organisation, facilities and resources and employ suitably trained personnel to ensure the provision of quality services which fulfil the customer requirements effectively and efficiently.
- Continually review and monitor all aspects of operations to identify opportunities for implementing continuing improvement.

Quality management implementation is through our IMS System. However, its success can only be achieved by the participation and commitment of everyone at LC Construction. All persons working with or for our organisation will receive full support to ensure the integrated management system is understood, implemented, and maintained throughout.

It is our responsibility to ensure the Integrated Management System functions correctly and its effectiveness is maintained through monitoring, control, audit and review.

Signed Name: Liam Leggett
Title: Director

Signed:

Date: 28th August 2026